

**First-response Alternative Crisis Team (FACT)**

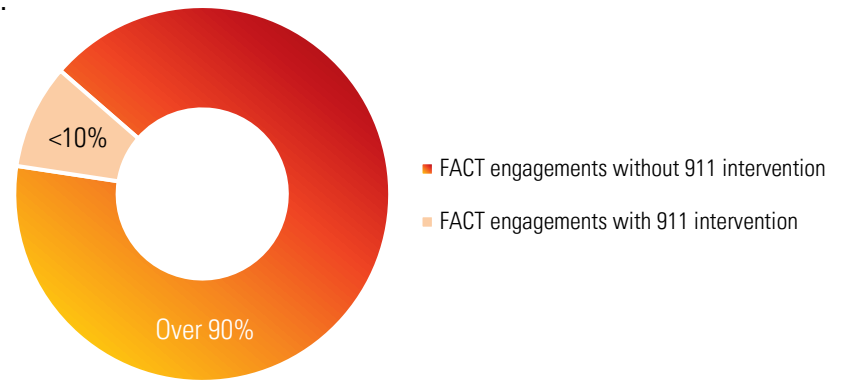
Year One Community Outcomes Report, January-December, 2022

Trilogy's First-response Alternative Crisis Team (FACT) provides immediate response and mobile support for mental health crises in the community **24 hours a day, 7 days a week**.

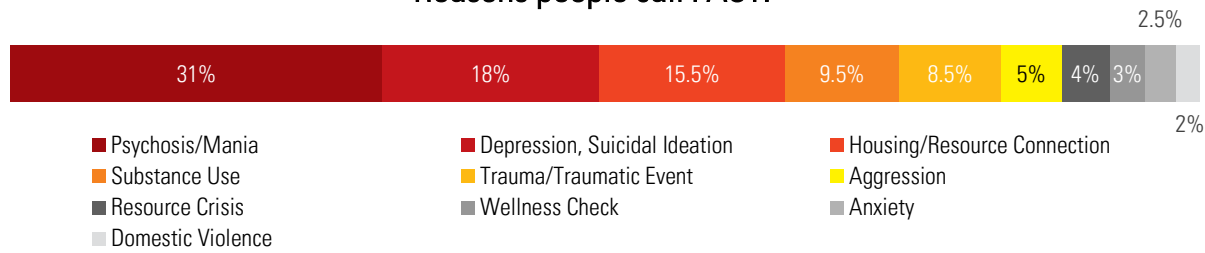
During its first year, FACT received  **3,954** calls from  **958** unduplicated callers.

There were **603** initial crisis mobilizations , **2,200+** follow up appointments , and more than **1,100** general support inquiries .

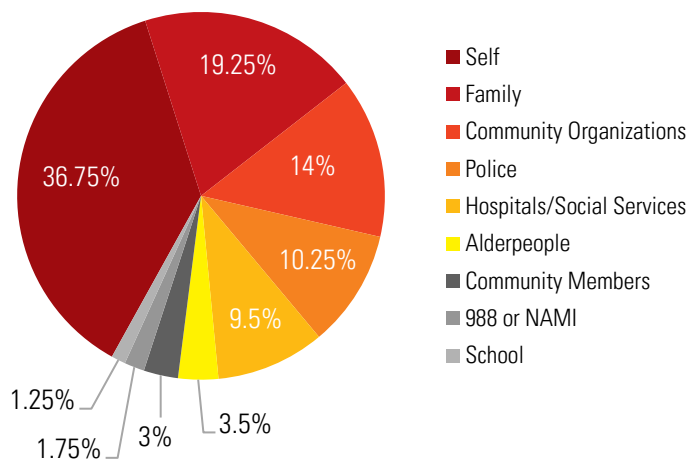
Over 90% of FACT engagements happened without 911 intervention.



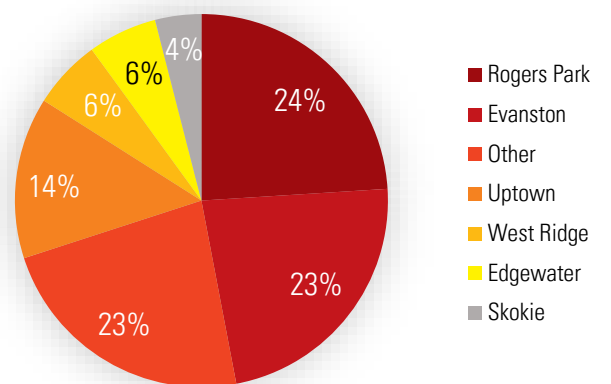
**Reasons people call FACT:**



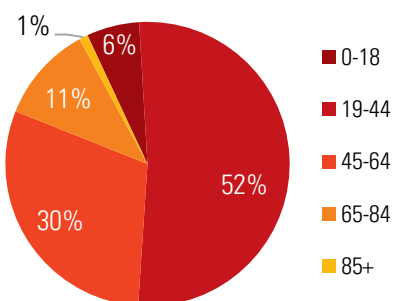
**Who is calling FACT?**



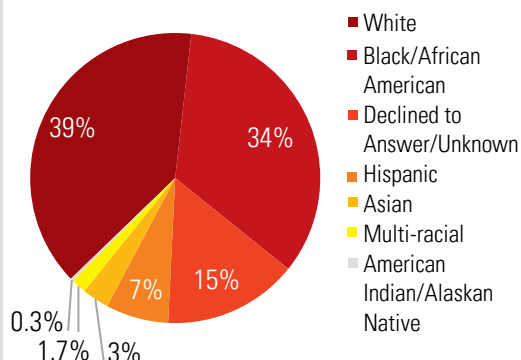
**Where are people calling from?**



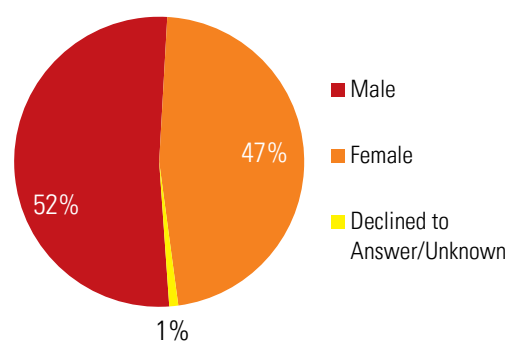
**Age**



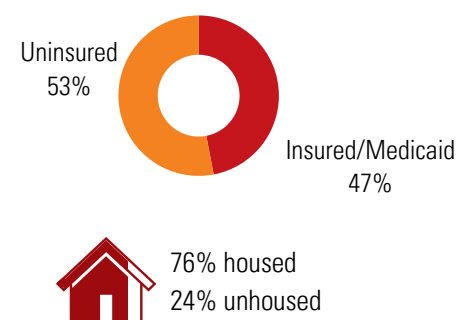
**Race**



**Gender**



**FACT clients are:**



Get help. Call:

**800FACT400**

(800.322.8400)

to talk to someone now.