

First-response Alternative Crisis Team (FACT)

Year Two Community Outcomes Report, January-December, 2023

Trilogy’s First-response Alternative Crisis Team (FACT) provides immediate response and mobile support for mental health crises in the community **24 hours a day, 7 days a week.**

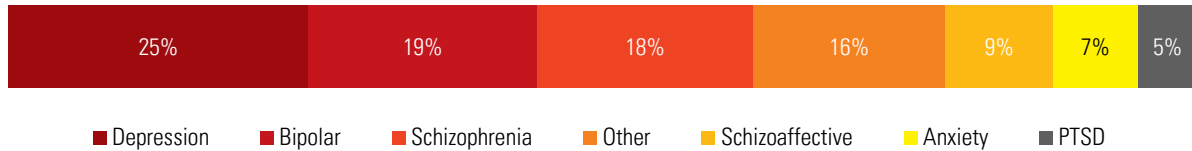
In 2023, FACT received 📞 **4,461** calls from 👥 **982** unduplicated callers. There were **1,171** crisis mobilizations 🚗.

94% of FACT engagements happened *without 911 interaction.*

Who is calling FACT?



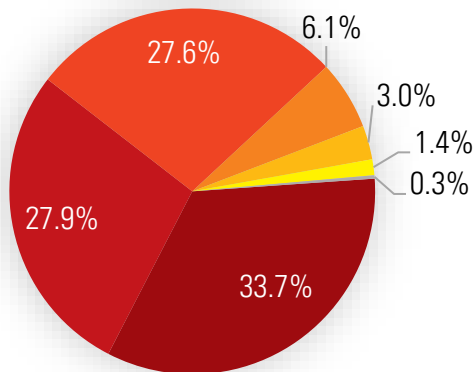
Primary Diagnosis of Callers



Callers are:

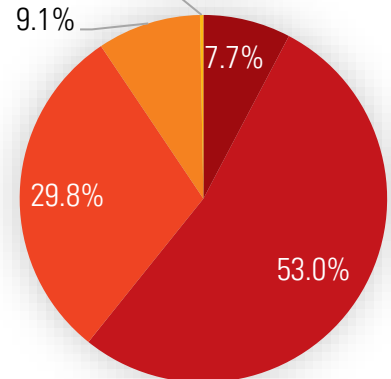
Male – 50%, Female – 49%, Declined to Answer – 1%

Race



■ White ■ Black ■ Declined to Answer ■ Hispanic ■ Asian ■ Multi-Racial ■ Native American

Age



■ 0-18 ■ 19-44 ■ 45-64 ■ 65-84 ■ 85+